

# Library and Knowledge Services Newsletter

Issue 20 | January / February 2024

**Our newsletter will keep you up to date with new resources and service developments as well as news from our team members.**

## Welcome to our new Library & Knowledge Services Manager – Joel Kerry-Sage



**We are delighted to introduce our new Library and Knowledge Services Manager, Joel Kerry-Sage.**

Joel started in post in December last year and has been working hard getting to know the Library and Knowledge Services team as well as the broader Trust community.

Joel is an experienced librarian and manager and has written a few words of introduction:

“Prior to starting my new role here at United Lincolnshire Hospitals as Library & Knowledge Services Manager, I worked at Leeds Teaching Hospitals as Site Librarian for 10 years. Acting as the Operational Lead, I was responsible for the day-to-day delivery of library services across 5 hospital sites and also acted as the lead point of contact for clinical staff outreach.

Prior to working in health libraries, I worked in public libraries for 18 years in a number of different roles. In addition to my current role,

I’m also a Professional Registration Mentor for Chartered Institute of Library & Information Professionals (CILIP) members.”

**If you would like to contact Joel to discuss how the Library & Knowledge Service can support your team or department please email: [joel.kerry@ulh.nhs.uk](mailto:joel.kerry@ulh.nhs.uk)**



## Artificial Intelligence (AI) resources - Claude



In the Sep-Oct 2023 newsletter we discussed the pros and cons of [ChatGPT](#), an artificial intelligence (AI) chatbot or language model launched in November 2022. Another conversational AI assistant [Claude](#) represents one of the most advanced chatbots available, with capabilities beyond many competitor platforms.

Claude offers a simple file uploading process, allowing users to attach up to 5 files at once by either clicking the attachment button or directly dragging and dropping files into the chat window. Supported file sizes go up to 10MB each, enabling users to submit substantial documents, images, and other media for Claude's multi-file processing.

The chatbot can process over 75,000 words at once, enabling analysis of long documents like transcripts, reports, and articles. It will then generate summaries or extract critical details to answer questions about the content.

With continuous training on up-to-date real-time data, Claude can provide users with informed answers about current events and topics in the news.

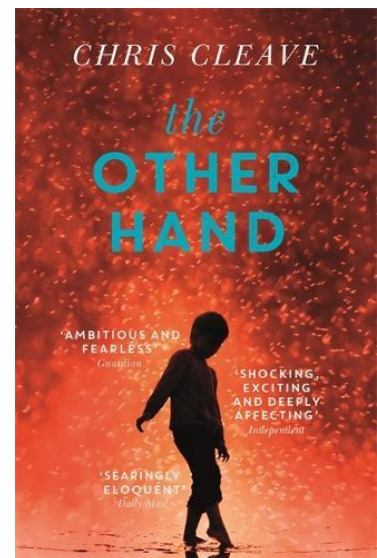
## Lincolnshire NHS system-wide book club!

**Do you love reading? Would you like to read more widely? Are you looking for a social space to help you wind down from work? If you've said yes to any of these questions why not join the Lincolnshire NHS system-wide book club!**

This month's book is **The Other Hand** by Chris Cleave.

You can borrow this book from our NHS Library Catalogue here: [The Other Hand](#).

- If you are a member of NHS Lincolnshire staff and would like to borrow a book, please register [here](#).
- If you are already registered to borrow books, log in to your account using your Reader ID and PIN. You can then select the books you wish to borrow.
- If you have forgotten your Reader ID and/or PIN please email [library.lincoln@ulh.nhs.uk](mailto:library.lincoln@ulh.nhs.uk)



The next meeting is **Tuesday 5th March 2024 7-8.30pm** via MS Teams

Click here to join the meeting: [Book club link](#)

If you have any questions about the book club please contact:

- Sophie Wilson [Sophie.wilson9@nhs.net](mailto:Sophie.wilson9@nhs.net)
- Lesley Wilkins [Lesley.wilkins2@nhs.net](mailto:Lesley.wilkins2@nhs.net)
- Eilidh Faccenda [e.faccenda@nhs.net](mailto:e.faccenda@nhs.net)

## Staff success!



Congratulations go to **Katie Smith** who received her Apprenticeship completion certificate recently.

We are very proud as Katie was previously announced as one of the **Train Together Apprentices of the Year 2023!**

Katie joined Train Together and ULHT as an apprentice on the Library, Information and Archive programme in November 2021.

Her work is always of a high standard and she actively takes part in continuous professional development in her role.

Also a huge well done to **Laila Chaloner-Tiainen** who has recently gained **CILIP Chartership**. CILIP is the association for library and information professionals and Chartership is one of the three levels of professional registration available to all staff working in library and information services across all sectors.

Laila says, "Chartership has given me the opportunity to improve different areas of expertise and create invaluable networks. I have developed my reflective skills which will in turn help me stay up to date in the continuously changing landscape of the knowledge and information sector. I look forward to revalidating in the future as it is a valuable way of reaching out to colleagues to learn and develop skills as well as taking on relevant training and actively keeping current on the issues that affect the entire profession."

## Monthly dashboard

<b>Article Requests</b> In <b>November</b> and <b>December</b> we provided access to <b>950</b> articles.	<b>Literature Searches</b> In <b>November</b> and <b>December</b> we completed <b>58</b> searches.
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**Some of the literature search topics we have covered recently include:**

- Miscommunication in multidisciplinary teams
- Effects of vaping on wound healing
- Self-harm
- Compassion focused therapy in children and adolescents
- Moral injury

## Contact details

**Website:** [www.nhslincslibrary.uk](http://www.nhslincslibrary.uk)

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